

# City of Visalia

P.O. Box 5078  
707 West Acequia Ave.  
Visalia, CA 93291



# Solid Waste Division

Solid Waste / Utility Billing  
Tel.: (559) 713-4499  
Fax: (559) 713-4801

The standard refuse collection provided by the City of Visalia is curbside or alley service. The City may provide an exemption for curbside service if **no one** at the residence is able to place a full refuse container at the curb. If the exemption is granted, the City will provide a “pack out” for one divided container and one green waste container, per week, at no cost.

If you have additional cans, a fee\* of \$13.00 per month will be charged for each additional can you have on site, whether it is used and serviced or not.

If you would like to apply for this service, please complete the application below and send it to:

City of Visalia  
Utility Billing Division  
707 W Acequia Ave  
Visalia, CA 93291

Upon acceptance into the program, we will begin providing “pack out” service. It is the customer’s responsibility to notify the Solid Waste Division at 713-4499 when the situation changes allowing you to discontinue “pack out” service and begin receiving curbside refuse service. By signing this application you will agree to all terms and regulations pertaining to this service. All questions and documentation is valid and to the best of your knowledge.

\*Fee for additional cans will usually change each July 1<sup>st</sup> .

\_\_\_\_\_  
Address for pack out service

\_\_\_\_\_  
Telephone number

\_\_\_\_\_  
Applicant’s signature

\_\_\_\_\_  
Date

**\*You must attach a doctor’s note or prescription form verifying the disability.** You do not have to visit your physician. They will usually accept a telephone call and comply with your request. You may fax the application and Rx form to (559) 713-4801

Please do not write below this line. For Official use only.

Account number	Route number	Approval date	Removal date
----------------	--------------	---------------	--------------