

TEMPORARY BIN RENTAL GUIDELINES

Please complete this form and return to the City of Visalia by email, fax, USPS mail or in person.

Email: utility.billing@visalia.city FAX: 559-713-4801

Mail or In Person – 707 W Acequia Ave, Visalia CA 93291

- 1 Bin is to be used for General Cleanup Yard Cleanup Construction/Removal (Permit # _____)
- 2 **A maximum of 30 days total rental time per 12 months is allowed**, with the exception of construction projects for which a City planning permit has been issued. Any exceptions must be approved by the Public Works Manager or Director.
 - a. Your removal date is _____ . (office use only)
 - b. If you do not have the bin removed prior to that date, we will schedule it for removal.
 - c. If the bin is not out when we come to remove it, **you will be charged**. (See Item 11)
 - d. **If no services are provided in a monthly period, minimum fees will be charged. (1 empty & 1 rental fee)**
- 3 After delivery of the bin, the prepayment is credited to your first statement. Bills are mailed on a monthly basis after services have been rendered. Please promptly pay each bill to protect your credit rating.
- 4 If balance is not paid in full by the due date, late fees will be charged monthly on the outstanding balance. Residential customers \$10.00; Commercial customers \$10.00 or 10%, whichever is greater. (Sec 8.28.190).
- 5 If you are the property owner of this address, the delinquent amount may be placed on your property taxes. (COV. Ordinance 8.28.200) Unpaid delinquent accounts will be sent to collections at our discretion. **Accounts that have a past due balance will not be allowed to rent a bin until past due charges are paid. The prepayment of the temporary bin will also be required at that time.**
- 6 **Attractive nuisance:** You are responsible for (and will be charged for disposing of) everything placed in the bin whether you put it in there or not. **If you suspect someone is illegally dumping in your bin please contact the police department at 734-8117 to make a report.** The fine for illegal dumping is \$500. You will need a license plate number or other identifying information for police to follow up on.
- 7 **You must call 713-4499 no later than 12:00pm (noon) Mon-Thur (Fridays by 11:30am) on the working day BEFORE service is desired, for empties or removal. Calls for service placed after the hours listed above will incur an Unscheduled Empty Charge.**
- 8 **Make sure your bin/roll-off is ready to be picked up the night before you have scheduled.** Our drivers start very early. (See Item 12)
- 9 **Bin must be level full and not overfull.** If the bin is overfull the driver will not pick it up and you will need to remove the excess and call to reschedule a pickup. (See Item 12)
- 10 **Heavy material is defined as rocks, dirt, tile, bricks, and the like. Do not fill the bin more than 1/3 full of heavy material as the truck cannot lift it. If your bin is too heavy, you will be required to remove some debris to lighten the bin and call to reschedule a pickup. (See Item 12)**
- 11 You are required to provide sufficient space to service the bin by clearing the area of obstacles, debris, or vehicles that may block the bin. A minimum of 3 feet clear around 2-yard temp bins and 40 feet clear around roll-off bins is required in order to service. (See Item 12)
- 12 **If we come out to the bin location to service the bin and are unable to complete the service because it is overfull, not out, blocked, or too heavy you will be charged for the attempted service. You will need to fix the problem and call to reschedule service. You will be charged all costs for any and all attempts to service the bin. See items 2, 8, 9, 10, and 11.**
- 13 See the Hazardous Waste Brochure for items that cannot be disposed of in the bin. Alternate collection places are also given. If you are not sure of something, please contact us at 713-4499. The Hazardous Waste Brochure is located in the Information Section of our website or at our Utility Payment Center at 707 W Acequia, Visalia CA 93291. You may also request one be mailed to you by calling 559-713-4499.
- 14 Any damages to all bin rentals will be the responsibility of the account holder and will be charged the replacement fee as specified in the City of Visalia’s annual Rates and Fees document.

By my signature I affirm that I have received a copy of these guidelines and the rates for the rental of a temporary bin. I attest that I am responsible for, understand, and will comply with the information presented in this document.

Name / Business Name (Please Print)

Billing Address

Delivery Address

Contact Phone Number

Signature

Date

Federal Tax ID/Date of Birth Required: _____ Email: _____

Please read Guidelines carefully. You are responsible for everything on this page. Thank you.